



## ADSL Broadband



### Price/Plans

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Spin has a great range of ADSL Broadband plans to suit every need. Decide to bundle your ADSL with your Home phone and receive all on the one bill, and save!

### Bundled Internet and Home Phone

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<b>Speeds at 256/64kbps</b>			
<b>Code</b>	<b>Plan Name</b>	<b>Total</b>	<b>Price</b>
NB12	10 GB Shaped*	<b>10 GB</b>	\$29.95
NB13	Unlimited	<b>Unlimited</b>	\$39.95
<b>Speeds at 512/128kbps</b>			
<b>Code</b>	<b>Plan Name</b>	<b>Total</b>	<b>Price</b>
NB50	5 GB Shaped*	<b>5 GB</b>	\$29.95
NB51	20 GB Shaped*	<b>20 GB</b>	\$39.95
<b>Speeds at 1500/256kbps</b>			
<b>Code</b>	<b>Plan Name</b>	<b>Total</b>	<b>Price</b>
NB52	10 GB Shaped*	<b>10 GB</b>	\$39.95
NB53	20 GB Shaped*	<b>20 GB</b>	\$49.95
NB54	40 GB Shaped*	<b>40 GB</b>	\$69.95
<b>Speeds at 8000/384kbps</b>			
<b>Code</b>	<b>Plan Name</b>	<b>Total</b>	<b>Price</b>
NB55	15 GB Shaped*	<b>15 GB</b>	\$69.95
NB56	25 GB Shaped*	<b>25 GB</b>	\$79.95
NB57	45 GB Shaped*	<b>45 GB</b>	\$99.95

\* Speed will be slowed to 72kbps when data limit has been reached.

\* All shaped plans have the option of either shaped or \$10/GB excess.

1. A Monthly line rental fee applies to phone bundle services.

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## Standalone Plans

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Speeds at 256/64kbps			
Code	Plan Name	Total	Price
NS12	10 GB Shaped*	<b>10 GB</b>	\$39.95
NS13	Unlimited	<b>Unlimited</b>	\$49.95
Speeds at 512/128kbps			
Code	Plan Name	Total	Price
NS50	5 GB Shaped*	<b>5 GB</b>	\$39.95
NS51	20 GB Shaped*	<b>20 GB</b>	\$49.95
Speeds at 1500/256kbps			
Code	Plan Name	Total	Price
NS52	10 GB Shaped*	<b>10 GB</b>	\$49.95
NS53	20 GB Shaped*	<b>20 GB</b>	\$59.95
NS54	40 GB Shaped*	<b>40 GB</b>	\$79.95
Speeds at 8000/384kbps			
Code	Plan Name	Total	Price
NS55	15 GB Shaped*	<b>15 GB</b>	\$ 79.95
NS56	25 GB Shaped*	<b>25 GB</b>	\$ 89.95
NS57	45 GB Shaped*	<b>45 GB</b>	\$109.95

\* Speed will be slowed to 72kbps when data limit has been reached.

\* All shaped plans have the option of either shaped or \$10/GB excess.

### Benefits:

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- Up to 140 times faster than dial-up
- Bundle in your Home Phone and save on your calls and monthly Broadband charges
- 'Always on' connection
- Telephone and Broadband on the one bill (if Bundled). Fully itemised, as you're used to.
- No excess download charges (shaped to 72kbps (excluding Unlimited Plan))
- 12 FREE E-mail addresses
- 20 Gigabytes of FREE PIPE Peering Content
- 50MB of FREE Webspace
- FREE data uploads
- FREE backup dialup account
- FREE 7 day email and telephone support from our Australian based call centre
- FREE Virus and Spam scanning for your email
- FREE webmail access to check your emails from anywhere, worldwide
- Comprehensive members section where you can track your usage and view invoices

### Activation Fees

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#### Bundled Plans

	24 Months	12 Months	6 Months	1 Months
<b>New Service</b>	FREE! + \$50 Credit!	\$59.00	\$79.00	\$139.00
<b>Exsisting service (Transfer)</b>	FREE! + \$50 Credit!	FREE! + \$20.00 Credit!	\$0.00	\$59.00

## Standalone Plans

	24 Months	12 Months	6 Months	1 Months
<b>New Service</b>	\$19.00	\$79.00	\$99.00	\$159.00
<b>Existing service (Transfer)</b>	FREE! + \$20 Credit!	\$0.00	\$33.00	\$79.00

## Modem

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	Model	Price
<b>USB &amp; Ethernet ADSL Router (1 Port)</b>	BiPAC 5210S	\$ 79.00
<b>Ethernet Router ADSL (4 Port)</b>	BiPAC 7300	\$ 99.00
<b>Wireless ADSL Router with VOIP (4 Port)</b>	Open824RLW	\$149.00
<b>Advanced Ethernet ADSL Router (4 Port)</b>	BiPAC 7402L-M	\$199.00

If you have an existing ADSL2+ compatible modem, you are not required to purchase a new modem from us.

## Things To Know

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- Only download data is calculated, upload data is now free!
- 30 days notice of cancellation is required in writing.
- Above "bundled" pricing is only valid to full service (local and long distance) phone customers. If you are out of contract, and no longer a full service phone customer you will be shifted to the same "stand alone" ADSL Broadband plan.
- Connection speeds may vary due to many factors.
- Existing ADSL customers may change speeds and plans throughout their contract, as of next billing month with no extension of that contract. Should a speed change be required, a once off fee of \$33 applies.
- Download quota is the amount of data you may download in any given month. Any unused data is forfeited at the end of that billing month. For the purpose of calculation, 1GB = 1000MB.
- Applications which are cancelled after processing has commenced, but before the order has been submitted to our wholesaler are subject to a fee of \$100. Cancellation requests received after the order has been lodged with our wholesaler will be subject to standard cancellation fees and conditions.
- Early disconnection fees apply (\$300 pro-rata for Spin ADSL, \$149 pro-rata for Spin Telephony). For example, if you cancel your contract 9 months into a 12 month contract may have to pay a termination fee of  $\$300 \times 3/12$  (where 3 is the number of months left to run on the contract, divided by 12 months) = \$75 (for each relevant service). ADSL Customers with contracts prior to 9/02/2007 canceling within initial contract term require pay out of contract.
- If you cancel the Service before the minimum Term ends, you must pay back any discounts or special offers you received to sign up for that Term.

## Payments

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- Payments can be made by credit card, or direct debit.
- All prices on this page include GST.

## Static IP Addresses

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Should you wish to host your own web server or email server on your connection you may rent a static IP address at \$11.00 per month.

If you would like pricing on more than 1 static IP, please contact [sales@spin.net.au](mailto:sales@spin.net.au)

# What is ADSL?



ADSL or Asymmetric Digital Subscriber Line is a wide reaching broadband Internet Service.

With theoretical downstream rates of up to 8 megabits and upstream rates of up to a theoretical 384 kilobits per second this service is an excellent introduction to broadband.

By bundling in your home phone to take advantage of our competitive rates you can save on your broadband bill as well as your telephone bill per month.

Shorter contracts are also an option for those who are unsure of living arrangements.

Our ADSL Broadband plans have an acceptable minimum local speed, as follows:

Plan Speed	Minimum acceptable speed (in Kilobytes)
256/64kbps	17 KB/sec (138 kilobits per sec)
512/128kbps	39 KB/sec (312 kilobits per sec)
1500/256kbps	110 KB/sec (880 kilobits per sec)
8000/384kbps	110 KB/sec (880 kilobits per sec)

ADSL is delivered over traditional copper lines or "loops". It uses the same wires as your existing telephone service uses. But unlike dialup, it allows you to use both your telephone and broadband service at the same time.

From your premises, your copper line then connects to the Pit or Pillar outside your house which services your street. From the pit / pillar your copper line in most cases connects to your local telephone exchange directly, to which it then plugs into your ISP's equipment also referred to as a DSLAM (or Digital Subscriber Line Access Multiplexer).

Access to ADSL is via a modem / router which sends and receives its digital signals or packets through your copper line which are then received and sent through your computer.

There are no call connection charges for ADSL which is one of its biggest advantages over dialup. Furthermore, you have a direct connection to the exchange so you don't suffer from local neighborhood "congestion" as you would with Cable broadband. It is also "always on" so you don't necessarily have to reconnect every time you want to use it.

It's time to upgrade to one of Australia's fastest broadband services.

## Equipment Required

- ADSL or ADSL2+ compatible modem / router (all of our ADSL modem / routers are backwards compatible).
- An ADSL2+ Filter for every telephone device in the house (i.e. per phone, fax machine, Foxtel digital etc).
- A PC or Laptop which meets our minimum requirements.
- A telephone cable to go from the back of the modem / router to the wall socket/filter (most modems will include these).
- An Ethernet or USB cable (depending on your modem) to go from the back of the modem / router to your PC or Laptop (if using a wired connection).

## Minimum System Requirements

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- Pentium 600MHz or equivalent (1GHz or above is preferred)
- Windows 2000, Windows XP Home / Professional, Windows Vista or Mac OSX and above.
- 128MB RAM for Windows 2000 or 256MB RAM for Windows XP
- Internet Explorer 5.5 or above
- Network Card with Ethernet Input or USB 1.1 Compatible.

## Supported Hardware List

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Our Technical Support team provides “full” support for the modem’s listed below. If your modem is not listed, we may still support it but not to the extent of our own modems.

\* Billion 5210S

\* Billion 7300G

\* Billion 7402R2

\* Open Networks 824RLW

\* Dynalink RTA1335

\* Billion 7300

\* Billion 7404VGP

\* Billion 7402L

\* Dynalink RTA1320

For more information call:



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